



View and
Manage
Your Bill
Online

Questions?

Call us at (815) 633-5461

OR

Email us at

NPPWD@northparkwater.org



View Bills Online

Check your bill anywhere anytime, from any device! With paperless billing an email notification will be sent to you when a new bill is available. You can review your bill electronically by signing into the site, or you can review the total amount due and the due date on the email. Paperless billing qualifies you for our free online auto-payment feature. To view bills online:

- 1 Go to <https://ipn.paymentus.com/epd/stde/npwd>
- 2 Type in your email address and password and click **Login**
- 3 Select **View** on the bill you would like to view.

Bills are available for review immediately after signing up for paperless billing.



Change Your Password

- 1 Go to <https://ipn.paymentus.com/epd/stde/npwd>
- 2 Type in your email address and password and click **Login**
- 3 Select **My Profile** in the upper right corner
- 4 Enter a **password** and **re-enter** that same password. (**Note:** Passwords must be 6 characters in length and must contain at least 1 alpha and 1 number. No special characters are allowed)